



# Eastern Idaho Public Health

COVID-19 Hotline #: (208) 522-0310 • [www.EIPH.Idaho.gov](http://www.EIPH.Idaho.gov) • Facebook: @EIPH.Idaho

## COVID-19 Daily Report Thursday, May 21, 2020

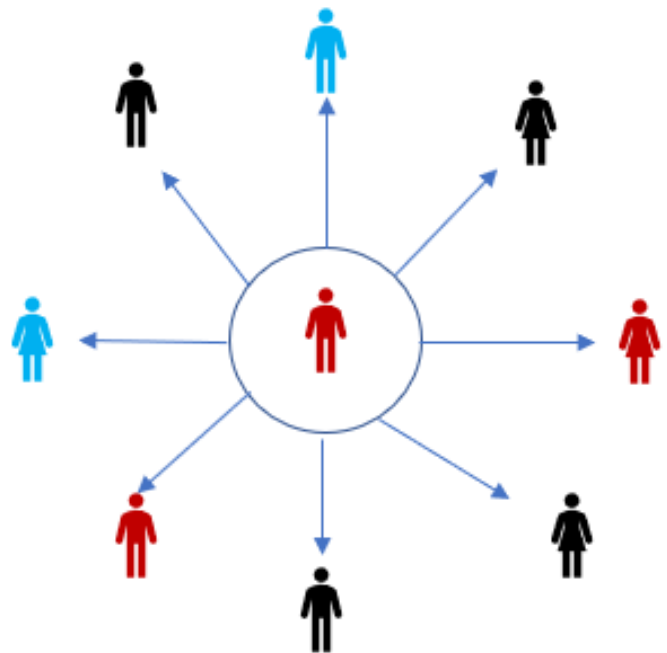
### Positive COVID-19 Test Results

We have no positive cases to report today.

### Current COVID-19 Case Counts

| County      | Confirmed Cases | Probable Cases | County Total |
|-------------|-----------------|----------------|--------------|
| Bonneville* | 18              | 14             | 32           |
| Clark       | 0               | 0              | 0            |
| Custer      | 2               | 0              | 2            |
| Fremont     | 2               | 1              | 3            |
| Jefferson*  | 5               | 2              | 7            |
| Lemhi*      | 1               | 0              | 1            |
| Madison*    | 12              | 8              | 20           |
| Teton*      | 10              | 1              | 11           |
| Totals      | 50              | 26             | 76           |

\*Indicates community transmission of COVID-19.



### COVID-19 Information

We have updated our COVID-19 Decision Tree to reflect the new COVID-19 symptoms that were recently added by CDC and new CDC guidance on self-isolation for confirmed cases. There is also new information about seeking testing if experiencing COVID-19 symptoms. The new Decision Tree can be found on the homepage of our website at [www.EIPH.Idaho.gov](http://www.EIPH.Idaho.gov). It is the first item under "COVID-19 Information" directly beneath the case count graph.

### COVID-19 Q & A of the Day

This week, we have been doing an ongoing Q & A segment regarding contact tracing. Please see yesterday's report for an answer to the question, "What are some reactions contact tracers get when they contact people?"

**Question:** What does it take to be a successful contact tracer?

**Answer:** At Eastern Idaho Public Health, our contact tracers have backgrounds in epidemiology, nursing, and health education, all professions with knowledge of disease etiology and transmission. In addition, there are many skills and attributes that are vital for contact tracers to possess if they want to be successful at their job. Active listening and the ability to convey the seriousness of the situation are paramount skills for a contact tracer. Also, being personable and able to connect to the contact and build a trusting relationship with them is vital. In addition, having patience, empathy, attention to detail, and commitment to seeing things through are all valuable traits for someone who wants to pursue a career in contact tracing.